**Rohit S**

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US Citizen

**Experience Summary**

* ISTQB Certified Software Tester with 11 years of extensive experience in working with Windows, Client - Server, Web based as well as Desktop related applications.
* Experienced in testing Point of Sales (POS), Retail, Insurance, HealthCare, and Banking and Mobile applications.
* Lead projects to production releases resulting in successful implementation.
* Interfaced with different business unit groups, end users and subject matter experts & conducted JAD sessions to gather requirements, prepare and update Business Requirement Documents (BRD) and Functional Requirement Documents (FRD).
* Proficient in Smoke, User Acceptance Testing (UAT), Sanity, Functional, Integration/System testing, browser and OS compatibility, and Regression testing.
* Hands on experience in Automation Testing using Selenium Web Driver and Java.
* 4 years of creating and developing strategic Test plans, Test Cases, Test Scripts and generating Test Reports for both Manual and Automated tests.
* 3 years of experience in Agile Scrum environment and 1+ yrs of experience testing RESTFUL web services using Ready API tool.
* Good exposure on running SQL queries for data verification at the backend.
* Demonstrate problem solving skills that create both practical and agreeable solutions.
* Strong ability in communicating, coordinating with Project Development Team, and prioritizing workload.
* Worked in multiple integration projects spanning various technologies and diverse landscapes.
* Highly motivated, detail oriented, has ability to work independently and as a part of the team with excellent Technical, Analytical and Communication skills.
* Quality-driven, positive team player who always looks for efficiency and accuracy.

**Skill Summary**

Testing: Functional, Regression, Automation, GUI, UAT, API Testing, RESTFUL web services

Defect Reporting: JIRA, Buganizer, Microsoft TFS, Oracle OTM, HP ALM, Zephyr

Languages: Java, C++

Automation Tools: Selenium Web Driver, Selenium IDE, TestNG, Postman

Web Debugging Tools: Fiddler, Firebug, Charles Proxy

Scripting Languages: JavaScript, VB Script

Build Tools: Git, SVN, Maven

Database: MYSQL 8.0, Oracle 10

Operating System: Windows XP/7/8/10, Linux, Unix

**Professional Experience**

**DMV (State Contract) Aug 2023 – Feb2024**

**QA Engineer Remote**

**Project Description:**

Vehicle Registration (VR) project is an initiative of DXP (Digital Experience) comprised of testing the Salesforce back-office application for the complete vehicle registration flow for all vehicle types. This is integrated with the front-end Customer Portal where the customer can log into the Web, mobile devices(iOS/Android) and submit different application types (VR, Renewal, PYR, Junk, etc.) associated with the vehicle by entering VIN and/or License Plate.

**Responsibilities:**

* Testing the Salesforce back office for all Vehicle Type transactions associated with the vehicle registration.
* Testing critical E2E scenarios on the customer portal (CP) and reporting missing functionality/UI issues.
* Highlighting the shortcomings/improvements in the VR app on the mobile devices (iOS/Android) so that it's smooth journey for the customers.
* Working across different teams in an Agile environment with clear, precise result driven communication.
* Reporting defects in HP Octane along with creation/updating test cases for E2E scenarios.
* Validating the data sent from the customer portal reflects correctly in NMVTIS (National Motor Vehicle Title Information System) and is consumed as per the mappings made in the User Stories.

**Match Group Aug2021 – Feb2023**

**Sr. QA Engineer Remote**

**Project Description:**

Live streaming: Live streaming tab was added to the apps as a new feature. Users can join the active live streaming, send likes virtual gifts, and can start their own live streaming sessions for others to join.

Communities: This tab was added to the apps as a new feature to interact with relevant users in a meaningful way. The feature aims to create a connections driven ecosystem using dynamic social spaces. Users can join/follow different live chat community channels, can send messages, react, reply, etc.

**Responsibilities:**

* Testing the mobile apps on iOS and Android platforms for new features released.
* Working in an Agile environment in a biweekly sprint cycle.
* Acted as liaison between development and business teams – provided visibility and clarity into business requirements to the development teams and provided design and architecture insights to the business teams.
* DB validation for API stories and reporting defects in JIRA.
* Creating test documentation in Confluence for Team members.
* Executing SQL queries to fetch test data and validating stories.
* Involved in PROD Releases and working on Hotfixes as per requirements.
* Performing sanity tests on Firebase build for Android and Test Flight builds for iOS.
* Troubleshooting API issues using network tools like Charles proxy.
* Intensively worked with 3rd party software for integration new functionality in the apps (BLK, Chispa) on iOS and Android platforms.
* Working in sync with Product Manager over the requirement changes, documentation, and implementation.

**Gemini Health Sept 2020 – Aug’2021**

**QA Engineer Remote**

**Project Description:**

Gemini Health works on products which help reduce patient drug cost. Drug Saving Report (DSR) is generated for each patient depending upon patient history, doctor prescribed medication and drug cost. It provides an alternative to the high-cost drugs which saves millions of dollars for the insurance and patients.

**Responsibilities:**

* Analyzed Functional Requirements and Business Specification as part of Static Testing on earliest stages of SDLC.
* Testing the Gemini Portal application for UI and functional aspect.
* Developed requirement traceability matrix (RTM) and test summary report (TSR).
* Executing Workflow jobs via Jenkins for generation of test data.
* Contributed to the assessments of current client business and operations processes, identified opportunities for improvement and peer review documented potential gaps.
* Validation of test data generated via SQL queries in DBeaver.
* Responsible for UAT of every story tested in a sprint cycle to Project Manager.
* Providing precise inputs on the business requirements, story points during Sprint planning and grooming sessions.
* Involved in production releases every biweekly.
* Updating Project Manager of the progress made during critical Release cycle and calling out the risk areas.

**POS Portal Jan 2020 – Aug’2020**

**QA Engineer Sacramento, CA**

**Project Description:**

POS Portal enables payments technology and focuses on innovations and programs designed to streamline the process of getting secure and maintained Point-of-Sale devices anywhere and everywhere merchants need them. Testing everything in the Payments ecosphere which includes new orders, returns, refurbished orders, etc.

**Responsibilities:**

* Testing product and service request from Ready API and validating against Microsoft SQL server.
* Querying SQL server DB for generating data to be consumed for RESTFUL web services testing using Ready API.
* Interfaced with different business unit groups, end users and subject matter experts & conducted JAD sessions to gather requirements, prepare and update Business Requirement Documents (BRD) and Functional Requirement Documents (FRD).
* Creating and executing automated test suites in Ready API.
* Actively involved in Business Review of the story to be tested in JIRA.
* Generating automated Test Reports in PDF format for the final sign off on the story in JIRA.
* Deploying code to Bit Bucket via Jenkins for prod release.
* Involved in daily status meet and reporting any blockers/API issues.

**Wipro Technologies Feb 2018 – Dec 2019**

**Sr. Test Engineer Sacramento, CA Project Description:**

POS systems employed by top Retail giants including Williams-Sonoma, Ross, Pac Sun. Payment Gateways which included Pin-pad devices and handheld devices were tested as part of this project. Migration from legacy systems to the NCR POS and e-commerce platforms for ease of customer service and promotions. Returns and Refunds inclusive of promotional coupons and BOGO scenarios.

**Responsibilities:**

* Testing Manhattan Active Omni (MAO) Order Management System integration with the existing OMS system on MuleSoft platform.
* Testing the ecommerce website for the complete flow of the Order
* Lead daily standup call with the client and reported major crashes, missing functionalities as per the SRS.
* Developed relevant test strategies and plans and attended test case reviews with clients.
* Involved in UAT for BOSFS (Buy Online Ship from Store) test scenarios.
* Lead daily status meet with the offshore team, assigning tasks and participated in daily agile scrum meetings with various teams.
* Actively involved with dev team on the bug fixes and updating the tickets in JIRA with precise inputs
* Leading the daily defect triage call with the developers and stakeholders
* Working on the bug fixes, validating the new functionalities implemented.
* Involved in end-to-end Functional testing during the critical release cycle.
* Running SQL queries to fetch records from the database and data verification.
* Working with development team with troubleshooting issues.
* Reporting and updating issues in OTM (Oracle Test Manager)
* Creating, updating, and closing defects in JIRA.
* Responsible for allocating tasks and daily status meet with the offshore team and participated in daily scrum meetings with various departments.

**Google, Inc. (Tech Mahindra) Jun 2017 – Feb 2018**

**Test Engineer Mountain View, CA**

**Project Description:**

Project Fi aka Google Fi is a mobile phone service launched in 2015. Unlike your typical cell service, Project Fi will mix traditional wireless technology, where calls are routed through cellular towers, with the wireless Internet service found in Starbucks, airports and elsewhere. Google has teamed with Sprint and T-Mobile to provide the traditional wireless service.

**Responsibilities:**

* Created and executed manual smoke, functional, regression, system, integration, and exploratory tests.
* Tested Google newly released Android phones with calling audio, camera, image/video quality, SMS message, Bluetooth and Wi-Fi network.
* Installing Applications, flashing device using ADB commands.
* Analyzed Functional Requirements and Business Specification as part of Static Testing on earliest stages of SDLC.
* Responsible for creation, design, and execution of test strategies, including writing test plans, test cases and test scenarios.
* Debugged mobile logs with QXDM, Android Debug Tool (ADB).
* Identified, analyze, and document defects using Buganizer.
* Coordinated QA, SIT and UAT sessions and executed UAT scenarios with end users for final approval and user signoff.
* Participate in weekly test planning, project status meetings and reviews.

**Agile Media Lab Sep 2013 – Oct 2016**

**Software Tester Chandigarh,India**

**Project Description:** An advanced technology platform has been developed to connect the audience with the latest trends in fashion, technology, and automotive, healthcare & medical innovations etc via a series of blogs. Cross platform and cross device (mobile, tablet, desktops) functionality exists between all. Products: Xataka.com, Xatakafoto.com, Poprosa.com, Motorpasion.com, Applesfera.com etc.

**Responsibilities:**

* Design test plans, scenarios, scripts, or procedures.
* Plan test schedules and strategies in accordance with project scope and delivery dates.
* Test system modifications to prepare for implementation.
* Review software documentation to ensure technical accuracy, compliance, completeness, or to mitigate risks.
* Provide feedback and recommendations to developers on software usability and functionality.
* Conduct software compatibility tests with programs, hardware, operating systems, or network environments.
* Performed data validation using SQL.
* Evaluate and recommend software for testing and bug tracking.
* Provide technical support during software installation or configuration.
* Automating the main functionality using Selenium Web Driver.
* Executing selenium scripts on multiple browsers.
* Develop testing programs that address areas such as database impacts, software scenarios, regression testing, negative testing, error or bug retests, or usability.
* Monitor bug resolution efforts and track successes.
* Functional, GUI, Database, UAT, Usability and Compatibility Testing of Mobile and Tablet version of the publishing platform.
* Creating test scripts for the admin end.
* Generating HTML customizable test report using TestNG framework.
* Involved in Sanity Testing, Functional Testing, Regression Testing & System Testing.
* Reporting bugs in JIRA.

**Trantor Inc. Nov 2011 – Aug2013**

**Test/Automation Engineer Chandigarh, India**

**Projects:** Healthonomy, Vodafone Tablet POS, Accelerator

**Project Description:** Healthonomy is a web-based reporting and data management tool developed specifically for medical providers who treat patients covered under the California Workers’ Compensation Program.

**Responsibilities:**

* Executing automated test scripts in Selenium Web Driver and reporting bugs in JIRA.
* Creating test cases and updating in TFS (Team Foundation Server, Microsoft) and mapping bugs against the failed test cases.
* Converting the project from JUNIT to TESTNG Framework.
* Locating and creating own x-paths using firebug, Selenium IDE.
* Involved in configuring pom.xml for building and running projects through Maven.
* Involved in Functional Testing, Sanity Testing, UAT, Regression Testing & System Testing.
* Validated production data for newly installed retailers on the POS system.
* Conduct software compatibility tests with programs, hardware, operating systems, or network environments.
* Evaluate and recommend software for testing and bug tracking.
* Provide technical support during software installation or configuration.

**Education**

Bachelor of Engineering in Information Technology from Swami Vivekananda Institute of Engineering and Technology (SVIET), India (2005-2009)